



ECOLAB TECHNICAL SUPPORT S.E.A.L.S. TEAM



The Service Excellence, Application Leadership, Support Team is an elite group of highly trained and experienced specialists, that provide the highest level of value-added technical support, that is aimed at enhancing our customers' Food Safety and improving their operational efficiencies.

Customer Support Initiatives

- ▲ Provide quick response time to in-plant technical problems
- ▲ Provide the right technical support and personnel for each critical situation
- ▲ Provide a high level of technical expertise that is specialized and focused
- ▲ Provide field technical support training to our customers and Ecolab associates
- ▲ Provide technical solutions to our Account Managers and District Managers for agreed upon projects, that assist our customers in reaching their identified goals or objectives



Value Added Services to include:

- ▲ Operational savings and sustainability assessments
- ▲ Troubleshooting quality and production problems related to sanitation
- ▲ Assist with plant start-ups
- ▲ In-plant training and support related to such subjects as:
 - Microbiology
 - New sanitation products and equipment introductions
 - Reverse Osmosis / Ultra Filtration technology
 - Auditing current sanitation programs
 - Safety standards

