

# ECOLAB® RETAIL Foaming Drain Cleaner: *Frequently Asked Questions*



## WHAT IS RETAIL FOAMING DRAIN CLEANER?

RETAIL Foaming Drain Cleaner is an easy to use drain cleaning solution that saves time and effort. The long-lasting, quality foam provides extended contact time for the chemistry to begin breaking down drain soils. RETAIL Foaming Drain Cleaner offers a no rinse solution that is complemented by a fresh citrus fragrance.

## EQUIPMENT INFORMATION

### How do I order replacement nozzles?

- Accounts will purchase starter sets of spray nozzles.
- Some accounts will support the spray nozzles in their Distribution Centers and will be purchased by the store.
- If an account does not support the spray nozzles in their Distribution Centers, any additional spray nozzles will be replaced from carstock.
- If the spray assembly is damaged, abused, misplaced by the customer, they should be charged for the replacement.

### Are the hose end sprayers reusable?

Yes. When training, inform employees not to throw away the hose end sprayers after using.

### What quick connect is compatible with the hose end spray?

Item # 8578-3751.

### What hose should be used for departments using the Formula Foam™ System?

- The extra 50-ft blue hose should be used with a quick connect in departments with Formula Foam.
- The hose reel should not be used.

### What hose should be used for departments with the KAY® 3-in-1 System mobile carts?

- Quick connect male and female ends (Item # 8578-3744 and 8578-3751) should be installed between the water hose and the 6-ft tri-extruded hose.
- After cleaning the floor, the water hose should be detached from the mobile cart and connected to the hose end sprayer.

## LOGISTICS

### How many containers come in a case?

There are two .53 gal. (2 L) bottles per case.

### How long should one case last?

A case of RETAIL Foaming Drain Cleaner can clean up to 140 drains.

### Is the bottle recyclable?

Yes. The product falls into the #2 category of recycling plastics.

### Where should this product be stored?

This product can be stored with other cleaning products in the department if permitted by the account.

## PRODUCT USAGE

### How long does the product need to be sprayed into the drain?

Six to ten seconds or until foam is seen coming out of the drain.

### How do I set the dilution of this product?

The dispenser is preset to the correct dilution and does not need to be altered.

### How long does it need to sit in the drain before rinsing?

No rinsing is required with this product.

### Is use of a drain brush required with this product?

Under normal conditions, the drain does not need to be disassembled or brushed when using this product. Heavy buildup may require additional procedures.

### Can this product be used on floors?

- The purpose of this product is to be applied to drains.
- Incidental contact with quarry tile or poured epoxy floors is not an issue.
- This product should not be used on vinyl composite floors that have been waxed.

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## PRODUCT INFORMATION

### Compatibility

What happens if this product is mixed with KAY® Chlorinated Cleaner or KAY® Super Concentrated Degreaser during dispensing?

There should not be an adverse reaction. As a good practice, care should be taken not to mix products.

*Is this product compatible with quaternary sanitizers?*

- This product does not contain ingredients that will neutralize quaternary sanitizers.
- As a good practice, care should always be taken not to mix products.

### Safety

What if it gets on skin or in eyes?

Follow MSDS. PPE is not required with application of use solution.

What if the container is damaged and product spills?

Refer to MSDS.

Is the product safe for food-contact surfaces?

The product is meant for cleaning drains, but if it should come in contact with food-contact surfaces the surface should be rinsed and sanitized.

What do I do if a health inspector questions the product?

Show the inspector the MSDS, and, if necessary, refer to the customer service telephone number.

### Claims

Will this product help with drain flies?

Ecolab makes no claims concerning insects with this product.

Will this product help with drain odors?

This product will help clean the drain and also contains a citrus fragrance.

Does RETAIL Foaming Drain Cleaner sanitize the drains?

No. This product has no registered sanitizer claims.

Will it clear a backup in the drain?

Liquid Bingo® Liquid Drain Pipe Opener is the preferred drain opener. RETAIL Foaming Drain Cleaner is a drain cleaner only.

Will the foaming drain cleaner "recover" a drain?

This product is a drain cleaner and will not remove clogs. Liquid Bingo Liquid Drain Pipe Opener should be used if drains are clogged. BIO-SHIELD® Drain Treatment is a drain maintenance product that helps with flow of drains. Drain baskets should be emptied as soil accumulates.

Key Benefits	Use Instructions
<ul style="list-style-type: none"><li>▲ Easy to use; just point and shoot</li><li>▲ Effectively removes drain soils</li><li>▲ High quality, long-lasting foam</li><li>▲ Provides a fresh citrus fragrance</li><li>▲ Does not require disassembly of the drains</li><li>▲ No rinse required</li><li>▲ No PPE required</li><li>▲ Closed loop system</li><li>▲ Improved compliance and awareness</li></ul>	<ol style="list-style-type: none"><li>1. Wash, rinse, and sanitize floors.</li><li>2. Attach hose-end sprayer to product bottle.</li><li>3. Turn on water supply to sprayer.</li><li>4. Spray product into drain for 2-10 seconds until the drain is completely filled with foam.</li><li>5. Allow product to air dry.</li><li>6. Disconnect hose-end sprayer from hose when not in use.</li></ol>



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