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The Ecolab Portal for Pest Elimination is a secure, online customized site where you can easily access your current and historical Service Reports, as well as view and download insightful resources to help educate staff and better manage pest related risk. The Ecolab Portal can be accessed on any device that has an internet connection including laptops, tablets and smart phones.

Getting Started

The Ecolab Portal can be accessed on any device with a connection to WiFi or cellular service. Follow these steps to get started.

1. Locate the Welcome Email that contains the instructions for accessing the Ecolab Portal: Pest Elimination.

   Go to: http://customer.ecolab.com/ and log in with your existing User Name (your email address) and password. Click LOGIN.

   NOTE: If you have not set up your password click Set Your Password. If you forgot your password click Forgot Password.

2. Once you have logged in, click Pest Elimination in the top navigation bar to access the Pest Elimination Portal.
Ecolab Portal: Pest Elimination
User Guide

Home Page

The home page highlights featured items, recent news, and latest resources loaded to the Portal. You will also be able to navigate to different sections of the portal from here.
Request a Service Visit

You can easily request a service visit by clicking on the large green tab on the toolbar, fill out the form with the appropriate information, and submit. If your situation requires immediate attention, call 1-800-325-1671 in the United States, or 1-800-352-5326 in Canada.
My Service Reports

The **My Service Reports** tab gives you access to the newly designed, electronic Service Reports for your current and historical service visits dating back to December 2013.

Narrow Search Results

You can narrow your search results in five areas:

- Time of Service
- Service Event (i.e. Callback/Follow Up, Scheduled/Regular)
- Pest Activity
- Structural Finding
- Sanitation Finding
- Preparation Finding

Based on your search, relevant filters will automatically show up. Each filter option will show you the number of results found in parentheses.

Check any boxes that you want to use to filter. Once you have checked all your filters, click “Apply Filter”. This will reduce your results list.

To clear filters, go to “Narrow your results” and click on Clear Filters at the bottom of your screen.

*Note:* All search results will be limited to 200 results.
### ACTION ITEMS
- Location
- Service Findings
- Occurrences Over Time
- Actions Needed / Taken
- Owner of Action Items

### MATERIAL SUMMARY
- Regulatory Documentation for Materials Applied
- Hyperlinks to Safety Data Sheets

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**Ecolab Portal: Pest Elimination**

**User Guide**

**Sample Service Report**

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**ACTION ITEMS**

<table>
<thead>
<tr>
<th>Location</th>
<th>Finding</th>
<th>Occurrence</th>
<th>Action Needed / Taken</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exterior Area</td>
<td>Mice noted during service in exterior rodent station.</td>
<td>04/13/14</td>
<td>Additional equipment placed. Added additional exterior rodent stations and increased amount of bait.</td>
<td>Ecolab</td>
</tr>
<tr>
<td></td>
<td></td>
<td>06/12/14</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Structural Area</td>
<td>Exit door doesn’t close/ seal properly- 1/4 inch gap or greater exists.</td>
<td>06/12/14</td>
<td>Install/ replace door sweep. Exclusion measures here will reduce the number of pests entering the area.</td>
<td>Client</td>
</tr>
<tr>
<td>Exterior Area</td>
<td>Sanitation issue: trash found around and underneath dumpster.</td>
<td>06/12/14</td>
<td>Please make sure trash is reduced and source of breeding is removed.</td>
<td>Client</td>
</tr>
</tbody>
</table>

---

**MATERIAL SUMMARY**

<table>
<thead>
<tr>
<th>Material Applied</th>
<th>Regulatory Number</th>
<th>List Number</th>
<th>Quantity Used</th>
<th>Active Ingredients %</th>
<th>Target Pest</th>
<th>Application Method</th>
<th>Location Applied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Achmea Cockroach Bait Gel (64%)                     100-1484</td>
<td>15.00 GM</td>
<td>Indoxacarb (94.5%)</td>
<td>Cockroaches</td>
<td>Crack &amp; Crevice</td>
<td>Kitchen Area</td>
<td>Lounge/Bar</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Dining Area</td>
</tr>
<tr>
<td>Ecolab Insecticide Powder (99.0%)                     73079-4</td>
<td>1.00 OZ</td>
<td>Orthophosphoric Acid</td>
<td>Cockroaches</td>
<td>Crack &amp; Crevice</td>
<td>Kitchen Area</td>
<td>Lounge/Bar</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Dining Area</td>
</tr>
<tr>
<td>Orthene PCO Pellets (97.5%)                          5481-8973</td>
<td>1.00 GA</td>
<td>Acrinathine</td>
<td>Cockroaches</td>
<td>Crack &amp; Crevice</td>
<td>Kitchen Area</td>
<td>Lounge/Bar</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Non-production Area</td>
</tr>
<tr>
<td>Cockroach Monitor                                      500 LEA</td>
<td>5.00 EA</td>
<td>Pyrithrin, Piperonyl Butoxide, Cypermethrin, Diclofop-Methyl</td>
<td>Cockroaches</td>
<td>Fumigant</td>
<td>Kitchen Area</td>
<td>Non-production Area</td>
<td>Storage Area</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Lounge/Bar</td>
</tr>
<tr>
<td>Pyrrole 300                                             1021-8177</td>
<td>10.00 OZ</td>
<td>Pyrithrin, Piperonyl Butoxide</td>
<td>Cockroaches</td>
<td>Crack &amp; Crevice</td>
<td>Kitchen Area</td>
<td>Lounge/Bar</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Non-production Area</td>
</tr>
<tr>
<td>NyGuard IGR Concentrate                                 1021-9603</td>
<td>1.00 GA</td>
<td>Pyrethrin</td>
<td>Flicks - Small</td>
<td>Crack &amp; Crevice</td>
<td>Bathroom/Locker Room</td>
<td>Kitchen Area</td>
<td>Non-production Area</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Lounge/Bar</td>
</tr>
<tr>
<td>Weatherblend XT                                         106-1055</td>
<td>12.00 EA</td>
<td>Bifenthrin</td>
<td>Mice</td>
<td>Bait Station</td>
<td>Exterior Area</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHECKPOINT GRAY                                         106-1055</td>
<td>1.00 EA</td>
<td>Bifenthrin</td>
<td>Mice</td>
<td>Placement</td>
<td>Exterior Area</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Service dates reflect the most recent 6-month time period.*
My Locations

The **My Locations** tab will give you access to all your locations that receive Pest Elimination service from Ecolab. Once you find the location you are looking for, you can click on it to see location detail and historical Ecolab service reports.
My Resources

The **My Resources** tab provides you access to educational materials such as pest guides, videos, white papers, webinars, and more. Use these materials with your staff for quick reference and proactive pest prevention.

Narrow Search Results

Based on your search, relevant filters will automatically show up. Each filter option will show you the number of results found in parentheses.

You can narrow your search results for resources in two areas:

- Document Type
- Pests

Check any boxes that you want to use to filter. Once you have checked all your filters, click “Apply Filter”. This will reduce your results list.

To clear filters, click on clear filters at the bottom of your screen.
Pests

The **Pests** tab allows you to quickly locate basic information about common pests including facts & identification, signs of the pest, and additional related documents or solutions.

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Solutions

The **Solutions** tab offers a brief summary of the Ecolab Pest Program for your specific industry. It identifies the common pests and the risks they present. Quick links to brochures and sell sheets can be found here.
Search Entire Site

At any time, you can use the search bar in the upper right hand corner to find information on the Portal.

Enter a keyword or term to search for documents, reports, locations, contacts, or other resources.

Results of the search show in these four categories:

- My Resources (13)
- My Service Reports (0)
- My Locations (0)
- My Contacts (0)

You can continue to narrow the My Resources results to the document type, or pest.

Click on “Show All My Resources” to see a full list of your results.
Support

Forgot your username and/or password? Contact pestportal@ecolab.com

If you have any questions, or need help with the Ecolab Portal for Pest Elimination, please send an email to pestportal@ecolab.com.