

# OPERATIONAL READINESS: HOSPITALITY REOPENING CHECKLIST

## General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

Reference the **!** symbol for your most critical reopening actions.

### Planning Assessment

Take inventory of which guest rooms, floors and public spaces (pools, gyms, etc.) have been closed or used to house hospital patients.



Ensure you have the recommended cleaning products and tools (Y/N)



<b>!</b> Y / N	EPA-Approved Disinfectant*	Y / N	Hand Sanitizer (when soap and warm water is unavailable)
Y / N	Bathroom Disinfectant Cleaner*	Y / N	Laundry Detergent & Destainers
Y / N	Odor Control	Y / N	Equipment & Tools
Y / N	Floor Cleaner	Y / N	Food Contact Sanitizer
Y / N	Hand Soap	Y / N	Non-Food Contact Disinfectant*
Y / N	Mops, Broom, Microfiber Cloths and Other Tools		

\* Ensure an EPA-approved disinfectant for use against Covid-19 is readily available. Refer to List N for approved products to use against SARS-CoV-2.

Take inventory of your PPE (Y/N)

Refer to SDS guidance for all products in use and follow local/federal public health authorities to understand the full scope of PPE required.

Y / N	Mask (as advised by public health authority or corporate policy)	Y / N	GHS
Y / N	Disposable Gloves	Y / N	SDS Station
Y / N	Goggles	Y / N	Thermometer
Y / N	First Aid Kit		



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Planning Assessment

- Schedule service with your Pest Management Professional to take place at least two weeks prior to reopening in case remediation is required

## Preparing Chemistry & Equipment

### Chemistry reminders

- Do not mix chemicals with anything but water.
- Only add chemicals to water, but never add water to chemicals.
- Always use adequate ventilation.
- Follow label directions, including PPE guidance, proper contact time, and only use chemicals for their intended application and use area.
- If able, check your expiration dates and discard of expired products according to the label and local regulations.
- Store chemicals in properly labeled containers.



### Laundry & Housekeeping

- If turned off, turn water back on for washers and dispensers.
- If turned off, turn power back on to chemistry dispensers.
- ! ○ Process all linens used in patient rooms
  - Recommended to minimize contact with dirty laundry.
  - Contact Ecolab representative to ensure hospital linen formula has been created/added.
  - If using ISO bags, contact Ecolab representative to ensure wash formulas have been adjusted to process ISO bags.
- ! ○ Empty all spray bottles and fill with fresh chemistry. Ensure that both water and chemistry are flowing to the spray bottle.



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Chemistry & Equipment

### Laundry & Housekeeping

- !** ○ Clean and disinfect washer seal, interior door, door handle, and other washer and dryer touchpoints.
- Clean and disinfect/restock housekeeping carts.



### Public Spaces

- !** ○ Empty all spray bottles and fill with fresh chemistry. Ensure that both water and chemistry are flowing to the spray bottle.
- Check and refill hand sanitizer stations.
- Check and refill air freshener dispensers.



### Food Service

- If dishmachine was disassembled prior to close, reassemble machine. Once assembled, power on dishmachine.
- If deliming is part of your routine, delime machine prior to reopening.
- If turned off, turn power back on to chemistry dispensers.
- Run test rack through dishmachine and ensure it is working properly. If a high temperature dishmachine ensure you are reaching required temperature. If a low temperature dishmachine ensure that sanitizer is testing for the correct PPM.
- !** ○ Empty all spray bottles and fill with fresh chemistry. Ensure that both water and chemistry are flowing to the spray bottle.
- Check that refrigerator is at 41F° or less and freezers are at 10F° or less.
- !** ○ Check for hand washing sinks to be clean and stocked with soap, a drying device (towel or dryer), hand washing wall chart, and a trash receptacle.
- Check to ensure water is reaching 100F° at hand washing sinks and 110F° at 3 comp sinks.



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Chemistry & Equipment

### Food Service

- Ensure you have completed corrective actions from your last health inspection prior to reopening.
- Ensure you have all SDS and required documentation available.
- Check under and behind kitchen equipment for signs of pest activity (cockroach, mice, small flies, etc.).



### Water Filtration

- If closed for under 4 weeks, flush the water systems (hot and cold) for 10 minutes and follow the service disruption protocols that should be a piece of your master water management program.
- If over 4 weeks and a replacement filter is needed, contact your Ecolab representative and coordinate an order **at least two weeks** prior to reopening.



### Water Softening

- If property has been running water throughout the facility during shut down then no action needed.
- If the property has been closed for less than 4 weeks, force the softener into regeneration (both tanks) before returning to service.
- If the property has been closed for more than 4 weeks, follow the *BWA/Disaster Recovery Procedure*.



### Domestic Water Systems

- Exact procedures will largely depend on your hotel's domestic water system activities while it's been shut down. Discuss with your Nalco Water Representative & Safety Specialist for more information. You may also contact [watersafetyinquiry@ecolab.com](mailto:watersafetyinquiry@ecolab.com) for more information.



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Chemistry & Equipment

### Cooling Tower Systems

- Exact procedures will largely depend on your hotel's cooling tower system activities while it's been shut down. Therefore discuss with your Nalco Water Representative for more information. You may also contact [watersafetyinquiry@ecolab.com](mailto:watersafetyinquiry@ecolab.com) for more information.



### Air Quality

- Follow routine maintenance of HVAC systems (E.g., change filters, AC inspections) as guided by public health authorities. Refer to your equipment provider for additional guidance.



### Pool & Spas

- Prior to reopening the pool, follow startup procedures and perform a shock chlorination if not included as part of the start-up procedure. Chlorine shock will not be needed for all pools. **Do not** allow anyone to use the pool until the water chemistry is within normal operating limits and stabilized.
- Prior to reopening the spa, follow startup procedures and perform a shock chlorination if not included as part of the start-up procedure. Chlorine shock will not be need for all pools. **Do not** allow anyone to use the spa until the water chemistry is within normal operating limits and stabilized.
- NOTE: If the pool and/or spa was shut down for an extended period, backwash the filters and change the media. Monitor turbidity and free residual chlorine after start-up.
- Resume daily process for titrations and pool safety checks as local municipal codes dictate.



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Hotel for Reopening

**!** Wait as long as practical before beginning cleaning and **disinfecting** to minimize potential for exposure to respiratory droplets.

See CDC Guidance on air exchanges:

[www.cdc.gov/infectioncontrol/guidelines/environmental/appendix/air.html#tableb1](https://www.cdc.gov/infectioncontrol/guidelines/environmental/appendix/air.html#tableb1)

### Guest Rooms

- Perform hand hygiene and use all appropriate PPE as advised by local health authorities. For use with chemicals refer to product label or SDS.
- Remove and change linens if unchanged pre-close. Check for stains and pretreat when needed.
- Ensure electronics are plugged in and working (fridge, clock, tv, etc.).
- Where applicable, open up windows and doors to allow fresh air circulation.
- Clean and disinfect **all** hard, non-porous surfaces following [Hospitality Reopening Procedures](#).



- !** Check grout lines in showers and treat with destainer to remove discoloration from mold and mildew.
- Vacuum carpet, chairs and soft surfaces free of debris.
- Use odor control product with odor counteractants to counteract any musty odors from closed rooms.
- Return the rooms to normal temperatures.
- !** Replace non-essential items that may have been removed from these spaces to disinfect surfaces following the [Hospitality Reopening Procedures](#).
- Inspect seams and folds around upper corners of mattresses to identify potential bed bug infestations, consider proactive guest room treatments for bed bug prevention.
- Consider installing approved mattress encasements to provide healthy environment and reduce bed bug harborages.

# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Hotel for Reopening

### Lobbies

- ! ○ Clean and disinfect all hard, non-porous surfaces following [Hospitality Reopening Procedures](#).
- Disinfection of all hard, non-porous surfaces should occur multiple times per day once reopened (it is important for the guest to see cleaning in action).
- Set up Lobbies with Hand Sanitizer Stands when warm water is not available.
- Have multi-purpose disinfectant and single use cloths or paper towels at desk for quick use by front desk staff.
- Check the floors to determine if anything needs to be refinished or cleaned.



### Public Spaces

- ! ○ Clean and disinfect **all** hard, non-porous surfaces and equipment following [Hospitality Reopening Procedures](#) including public restrooms, gyms, spas, business centers, etc.
- Replace non-essential items that may have been removed from these spaces and disinfect surfaces following the [Hospitality Reopening Procedures](#).
- If available, set up hand sanitizer stands in busy areas (gyms, lobbies, etc.).
- Provide multi-purpose disinfectant and single use cloths or paper towels in spaces where guest is responsible for cleaning after themselves.
- Set up cleaning cadence process for public spaces.



### Pool & Spa

- Clean and disinfect all hard, non-porous surfaces and equipment following [Hospitality Reopening Procedures](#).
- Raise heater and chlorine set points, if adjusted before shut down.



# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Preparing Hotel for Reopening



### Pool & Spa

- Replace pool linens.
- Disinfect all hard, non-porous surfaces and clean pool spaces, including chairs and high touch door handles and pool handles.



### Food Service Front and Back of House

- Go through all food and perishables to check expiration dates and ensure food safety.
- Clean and Disinfect all hard, non-porous surfaces and clean out all freezers and fridge spaces before beginning to refill.
- ! ○ Assess cleanliness and disinfect all hard, non-porous surfaces following the [Hospitality Reopening Procedures](#).
- Inspect cracks and crevices and areas behind kitchen equipment for signs of pest activity.
- Check food storage areas and exterior entrances for signs of pest activity.
- Clean floor drains to prevent small fly breeding.



### Miscellaneous

- Follow the ice machine procedures in the [Hospitality Reopening Procedures](#) to clean and sanitize prior to use.
- Wipe down and disinfect all hard, non-porous surfaces vending machine and drinking fountains.
- ! ○ Clean and disinfect all key cards after use and allow the surface of the card to remain wet for the time indicated on the product label.
- Ensure dumpster area and perimeter of building are clean and clear of trash.
- Restart landscaping services to reduce pest harborage opportunities.





# General manager checklist to prepare your hotel to safely and successfully resume operations after housing hospital patients.

## Refining your Processes and Procedures



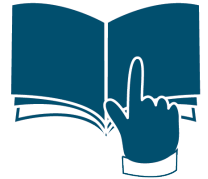
### Build out your Training & Compliance Plan



- Build out your new hire and current staff training program focused around proper disinfection procedures.
- Leverage [Hospitality Reopening Procedures](#) and other resources as provided by your Ecolab representatives.
- Build out new cleaning regimen and routine for public space and lobby cleaning.



- Build out and train on [Hand Hygiene Protocols](#). Encourage guests to follow Hand Hygiene best practices.
- Reference [Hospitality Reopening Procedures](#) for more information.
- Create a process to communicate your new cleanliness standards and practices to your guests.



*Always follow local guidance when reopening your facility, including guidance on social distancing and other measures to lessen the spread of Covid-19.*

For more information contact your Ecolab representative

**Ecolab Institutional** | 800-352-5326

**Ecolab Pest Elimination** | 800-325-1671

**Nalco Water** | 800-288-0879