# ACHIEVE YOUR GOALS. Partner with the World's Leading Expert in Cooling Water.





#### NALCO WATER IS LEADING THE WAY IN AUTOMATION

Nalco Water offers an unprecedented level of cooling water automation.

**3,000** sample points collected monthly

50,000 customer site dashboards

17,000 current/future flow diagrams created

13,000 water systems monitored 24/7

10,000 product tanks monitored

3D TRASAR™ TECHNOLOGY HELPED SAVE

**114,293,363,610** GALLONS OF WATER IN 2014

#### The Demands on You and Your Industry Are Increasing

In the last two decades, technology has dramatically changed our world. Today, there are more stringent environmental standards and increased regulations on heavy industrial plants than ever before. And while water chemistry has remained unchanged, water quality and availability have been compromised, prompting a greater need for reclaimed water and higher-stressed systems.

You're challenged with doing more with less. Your industry is changing. Technology is evolving. Is your cooling water system able to quickly adapt to these changes? Nalco Water delivers value that aligns with your goals.

#### 3D TRASAR<sup>™</sup> Technology: The Most Comprehensive, Customized Cooling Water Solution

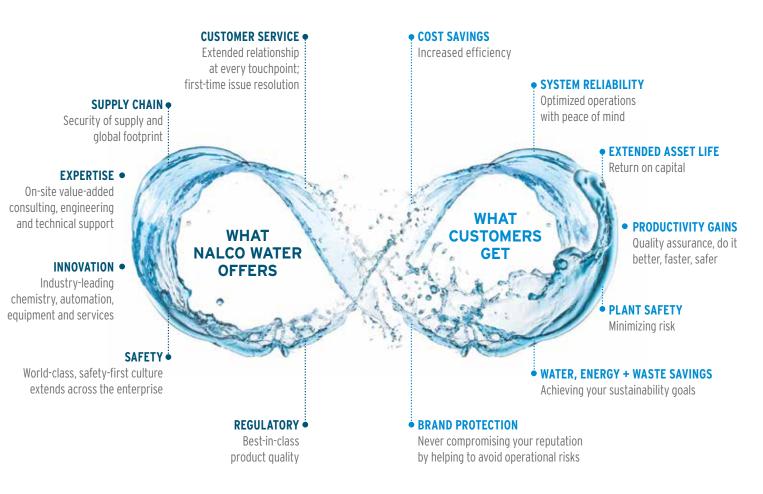
For over 80 years, Nalco Water has been the industry leader in cooling water treatment and technology. Today, we offer the most comprehensive, valuable cooling water treatment in the world. We understand how your cooling water system contributes to your organization's success.

In 2002, we introduced 3D TRASAR Cooling Water Technology, and our competitors have been playing catch-up ever since. While we've continuously improved this platform over the past decade, other competitive systems continue to offer first-generation technology based on our original 2002 design.

You'll see this commitment to innovation across our cooling water offerings. Every day we work to make our portfolio better. We gather feedback to enhance all aspects of our innovations, from corporate account alignment to individual site configuration.

You can count on Nalco Water to understand your business drivers and develop a customized, integrated plan for each plant using the most advanced technologies. Take our Cooling Water Optimizer. This proprietary tool tailors the chemistry program for each individual site and evaluates multiple scenarios for highly variable water conditions. With this capability, we can run multiple scenarios for cooling towers at all of your sites within minutes.

## Nalco Water Creates and Delivers Value That Aligns with Your Key Business Drivers.



### NALCO WATER PARTNERSHIP GIVES YOU THE BEST OF COOLING WATER



## People

Behind every Nalco Water customer is an unparalleled team of professionals dedicated to creating customized solutions. This team includes:

- Field sales and service engineers
- System Assurance Center experts

- Technical Expertise Center subject matter experts
- Industry technical consultants
- Industry-aligned business teams
- Project engineers
- Research and Development scientists





**40%** growth in salesand-service force

in 8 YEARS to 25,200 field associates

STANDARD SERVICES





EMERGENCY FIELD SERVICE SUPPORT through electronic messaging



TECHNICAL SERVICE SUPPORT TEAMS in **30** countries, consulting the field associates and call centers **6,000** patents

I,600 global RD&E associates including CHEMISTS, ENGINEERS & SCIENTISTS

\$160 MILLION R&D investment

+12% YEAR-OVER-YEAR growth in new product sales

### Driving the Standard in Cooling Water Innovation

Unlike others in the marketplace, we're never satisfied with the status quo. That's why we take very seriously feedback from customers and our technical sales personnel. It's this insight that drives the next level of innovation within our platforms.

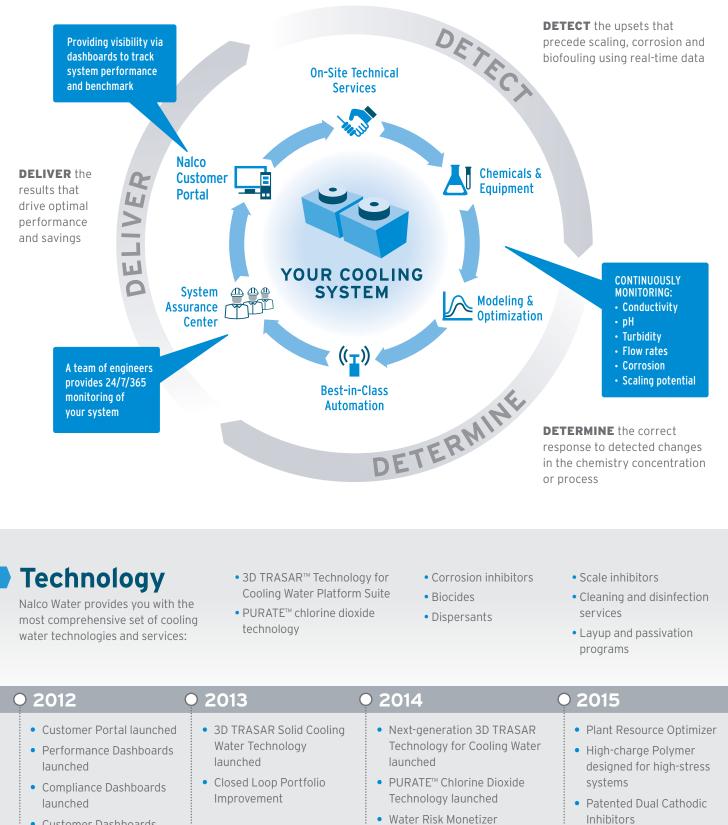
#### **HISTORY OF INNOVATION**

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<b>0</b> 1928	<b>● 1988</b>	<b>•</b> 2004	• 2007
• Beginning of Nalco Water (National Aluminate Company)	<ul> <li>TRASAR<sup>™</sup> Technology – Nalco Water leads change in Cooling Water treatment</li> <li>Cooling Water Polymer Development</li> </ul>	<ul> <li>3D TRASAR Technology for Cooling Water launched</li> </ul>	• System Assurance Center launched

## Process

We listen to understand your needs and concerns and focus on improving the things that matter most to you. We identify opportunities for improvement at each plant. We then customize our offering and develop recommendations based on your industry and unique challenges. We document system performance to help you reach and maintain your goals. And best of all, we can execute across your entire enterprise.



launched

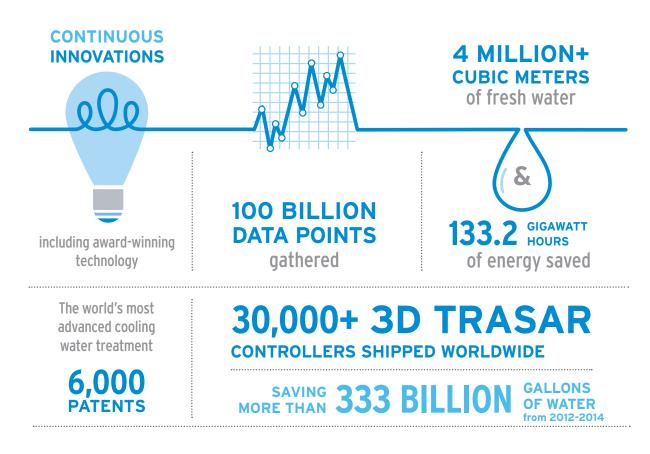
Customer Dashboards
 launched

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#### Leadership and Recognition in the Cooling Water Industry

- Nalco Water literally wrote the book on cooling water. Publications include *The Nalco Water* Handbook, The Nalco Water Guide to Cooling Water Systems Failure Analysis and The Nalco Water Guide to Boiler Failure Analysis.
- Nalco Water's commitment to safety is at the forefront in the industry. Whether operating in our own manufacturing plants, delivering our products or providing world-class service in your location, safety is at the core of our culture. We have to be safe as we serve every industry in every region of the world and we know that it is also equally important to YOU.
- Together with Ecolab, we were the first to bring specialty chemistry including polymer development, corrosion control and microbial control to the industry. *Forbes* ranked Ecolab ahead of all of its competitors as one of the most innovative companies in 2014.
- Nalco Water was honored with the EPA's Presidents Green Chemistry Award for its 3D TRASAR Technology for Cooling Water. None of the competition has been thus honored.





## Your cooling water technology could be doing more for you. Let's take a look around.

A lot has changed in cooling water technology recently. Let us take a look around and show you how new Nalco Water technology can help better meet your needs. We'll take a customized approach to meet your goals.

#### Together, let's...





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