BACKGROUND
The environment in which computer servers and other high tech equipment are assembled requires excellent air quality control (temperature, relative humidity, and particle counts).

Two of the most important elements in a facility’s environmental control complex are the chiller/cooling tower systems (which supply chilled water) and the air handlers (which are the interface between chilled water and facility air).

Good control of this environment benefits a facility in several ways:
- Water savings
- Energy savings
- Reduction of greenhouse gas generation
- Reduction of unnecessary solid waste from premature air filter replacement
- Optimized labor use for controlling and maintaining the environmental control systems
- Extended equipment life
- Reduced risk of manufacturing climate upset resulting in out of spec product for the manufacturer

SITUATION
The customer is a leading manufacturer of data storage equipment. They have facilities throughout the eastern and northeastern US. Since 2005, the manufacturing company (name redacted) has seen significant benefits from utilizing Nalco Water’s solutions.

CUSTOMER IMPACT | eROI | ECONOMIC RESULTS
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7,000,000 gallons of water saved |  | $33,000 savings per year in water, sewer and program costs
5,170,979 kWh per year in reduced energy costs from cleaner air coils |  | $371,137 annual savings
Greenhouse gas reduction exceeding 3,369 tons/year of CO2/year |  | Household equivalent of 352
Avoided equipment replacement by utilizing innovative silica scale removal |  | $55,000 in avoided costs
Reduction in landfill as a result of optimized use of air filters - reduced landfill load more than 10,000 ft³ |  | $8,600 in used filter hauling costs; hundreds of hours of filter change labor saved per month

eROI is our exponential value: the combined outcomes of improved performance, operational efficiency and sustainable impact delivered through our services and programs.

Manufacturing Company Saves More Than just Data with Nalco Water

Originally presented at the National Facilities Management Technology Conference, March 15, 2012, Baltimore, MD
customer has been working with Nalco Water Company to continuously improve the operation of the climate control systems in their facilities.

There are several facets of the customer’s climate management strategy:

- Reduce emissions from operations
- Reduce emissions in supply chain
- Reduce energy demand in customers’ IT infrastructures
- Reduce global energy demand

There are four key areas around which the working relationship between Nalco Water and the customer is centered – water savings, energy savings, sustainability and optimized air quality. We will be reviewing these four areas, what programs have been implemented by these two companies, and the outcomes.

**WATER SAVINGS**

Other than sanitary and landscaping uses, cooling towers are often the largest water users for a large industrial complex such as this customer’s. The cooling towers remove heat from the chillers, which in turn remove heat from the air handlers, which control the heat load in the manufacturing and office spaces.

The investment in the HVAC (Heating, Ventilation, and Air Conditioning) system for a facility of this size is typically millions of dollars. Clearly, protecting that asset is important to the customer. At the same time, reducing water consumption, as long as risk is minimized, is also an important goal.

There are four water related challenges any facility faces in its cooling towers:

- **Corrosion** - The destructive process which returns refined metals used (from which heat exchangers, piping and chillers are made) to their natural oxidized state - this process damages equipment, and shortens asset life,

- **Microbial fouling** - The uncontrolled growth of undesirable microbes, some of which can excrete corrosive metabolic by-products, and insulating slime layers - these can corrode system metallurgy, and cause system efficiency losses

- **Scale** - The exceeding of solubility limits of certain minerals - this forms mineral scale, which inhibits good heat transfer, and causes loss of system efficiency.

- **Fouling** - Air entrained materials building up on heat exchange surfaces.

These stresses can be exacerbated by varying water quality, high temperatures, etc.
• Reduced energy consumption to

(AIR QUALITY)
Another aspect of the work done by the customer and Nalco Water is the optimized use of air filters

• Indoor Air quality improved - particulate contamination was reduced by 22% on average.
  - The smallest of particles (0.3 micron), where bacteria and viruses live, were reduced by 41%

• Reduced labor time changing air filters
  - Hundreds of hours per month were expended by the customer personnel changing air filters on a fixed schedule, rather than on an as-needed basis. This labor savings allowed the customer to apply that labor to other higher value tasks
  - Reduced solid waste
  - The amount of solid waste being sent to landfill was reduced by 90% by using better filters on an as-needed rather than timed scheduled basis.

OUTCOME
Cost Avoidance: The condenser bundle did not have to be replaced: $55,000.

SUSTAINABILITY
The combination of the water savings through the Nalco Water 3D TRASAR Cooling Water program, the energy savings on the air handlers via the HVAC Performance, and the optimized air filtration has resulted in the following positive environmental impacts:

outcomes
• Greenhouse gas generation reduction from this work has exceeded 3,369 tons to date
• Reduced energy consumption to

A good water treatment program controls these challenges adaptively, minimizing risk and maximizing water conservation.

Here are two examples of the water savings achieved by the working relationship between the customer and Nalco Water:

Water savings through cycles of concentration: The water at one of the customer’s facilities is supplied by wells. Well water is often hard water (contains high levels of calcium and magnesium). Even with a good cooling water treatment program, hard water can limit the cycles of concentration (CoC) (a measure of how many times the water is used prior to leaving the cooling tower). Exceeding the solubility of the calcium and magnesium in the water can lead to scale, which prevents efficient heat transfer and increases operating costs by requiring more electrical energy to produce the same amount of chilled water.

Over time, the level of hardness in the well water had increased. To help improve the water profile at the facility, Nalco Water recommended softening the water (using ion exchange to remove the majority of the calcium and magnesium)

• Blowdown from the cooling towers will be reduced by 7,000,000 gallons annually
• Estimated sewer cost reduction $61,000 per year

There would also be a reduction in cooling tower chemistry usage, because the cooling towers will be operating at higher cycles of concentration. The first year ROI is estimated to be $33,000. Second year ROI is projected to be $72,000.

Water savings through prevention of out of control conditions in the cooling tower - One of the technologies used at the customer facility is Nalco Water 3D TRASAR™ automation. This is a collection of monitoring and control technologies as well as innovative cooling water chemistry and remote 24/7 expert center monitoring. This program helps the customer avoid out of control scenarios on a continuous basis. This technology has enabled the customer to reduce water consumption and minimize the risk of poor performance. In the graph (Figure 4) one can see how the cycles of concentration have been increased over time. At the same time, as a result of the 24/7 monitoring and control capabilities of 3D TRASAR technology for Cooling Water, corrosion control is still world class. (Figure 5).

To translate this benefit: If a cooling tower had a 12,000 gpm recirculating rate, and ΔT of 10°F - a CoC of 4, the tower would use approximately 87 million gallons of water annually, and blow down (discharge) approximately 21.5 million gallons of water annually.
are also prone to efficiency robbing fouling mentioned earlier, air handlers challenges of scale and microbio to the energy wasting water-based large energy consumers. In addition the chiller and air handler systems are facilities engineer is well aware that

Figure 6 – Shows a typical air handler configuration

That same tower, operating at a CoC of 7, would use approximately 76 million gallons of water annually, and blow down 10.5 million gallons of water per year - more than a 50% reduction in discharge. Furthermore, this reduction in water consumption and sewer volume was achieved with no increased risk to the chiller asset.

ENERGY SAVINGS

Air handlers - The experienced facilities engineer is well aware that the chiller and air handler systems are large energy consumers. In addition to the energy wasting water-based challenges of scale and microbial fouling mentioned earlier, air handlers are also prone to efficiency robbing fouling and dirt. Air handlers operate by moving air through filters and across heat exchange coils to cool or warm the air - this adjusts the air’s relative humidity and/or temperature. As with any other heat exchange surface, the cleanliness of the coil has a direct impact on the efficiency of that heat exchange process.

The filters used in these air handlers also provide an optimization opportunity, if the task is properly approached. Here’s how Nalco Water and the customer have tackled these challenges.

There are over 200 air handlers at the customer’s facilities. Using a Nalco Water approach called HVAC Performance; Nalco Water has cleaned the coils in the air handlers. This method, which uses a patented low-water volume, medium pressure cleaning solution, has distinct advantages over other commonly used techniques:

- It is more effective than high pressure water in that it reduces the potential for tube fin damage and avoids driving the dirt into the coil pack, resulting in incomplete cleaning
- It is better than using low pressure water, which is usually ineffective for very dirty coils - this also often results in driving dirt into the pack
- Aggressive chemicals which can accelerate coil metal loss, and deceptively make the coils look shiny, but not actually cleaner

A fundamental aspect of the Nalco Water COIL-FLO™ cleaning process is that, representative air coils at a facility are measured for efficiency prior to cleaning, and re-measured after the cleaning. These results are then used in a calculating spreadsheet to determine the energy savings achieved.

An example shown is from the customer’s utilization of The Nalco Water COIL-FLO program at its 1,284,000 ft² Campus.

Figure 7 illustrates the part of the data collection method used to calculate energy use before and after a cleaning

SILICA SCALE

Chiller efficiency improvement by scale removal and prevention - Another example of energy savings generated by this working partnership and innovative solutions is the silica removal process created by Nalco Water and used by the customer at two of its facilities.

Outcome

- Avg. 0.67 in. static pressure reduction (H₂O)
- 8,760 hours operation per year
- Avg. 36.67 kw/hr saved
- $122,197 per year minimum annual electrical savings
- CO₂ Reduction: 1,682,474 lbs/year

Figures 7 shows how measurements are taken, Figure 8 shows an example cleaning in process, and Figure 9 shows an example of the before and after data comparison of energy consumption and reduced pressure loss through the filter bank

Figure 8 – Is a typical cleaning in process

Chiller efficiency improvement by scale removal and prevention –

Another example of energy savings generated by this working partnership and innovative solutions is the silica removal process created by Nalco Water and used by the customer at two of its facilities.

Figure 9 - Before and after data comparison

Silica scale is a particularly tenacious scale – until recently, there were a limited number of ways it could be removed - hot hydrochloric acid, ammonium bifluoride, or hydrofluoric acid. These approaches are very dangerous, and potentially corrosive to base metal.

Many local municipalities use silica corrosion inhibitors as an approved corrosion inhibitor in potable water systems. In some cases, poor control of inhibitor feed can result in silica scale. This was the case at two of the customer’s facilities. The resulting silica scale was 3/16” Thick in some locations (Figure 10). The resulting energy inefficiency impact was a temperature drop of only 3°F (design was 13°F). Conventional tube brushing and an acid cleaning had been attempted to no effect. The other alternative was to re-tube the heat exchanger, at an estimated cost of tens of thousands of dollars. Nalco Water developed another alternative - a process that is much less hazardous, and nearly non-corrosive.

The technology entirely removed the deposit in some areas, or so substantially softened it that it could be removed from the chiller just by brushing. Corrosion during the cleaning was essentially zero on mild steel and copper. Figure 11 was the photo taken after the cleaning.

Figure 10 – Shows a typical cleaning in process