

Performance Metrics ⓘ

4:42

✓ Average SoS

▲6% from last week

\$227

✓ Sales/Labor Hr

▼36% from last week

58%

✓ Average LCP

▲4% from last week

Top Opportunity Areas Yesterday ⓘ

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💡

Large and slow order (8.0 min) at ~ 9:30am during breakfast slowed down DRIVE THRU for 15 min

💬

Instruct slower orders to pull forward if needed in line with operating playbook

💡

133% more SLOW ITEMS than expected during afternoon, primarily Onion Rings, Double Bacon Cheeseburger, Extra Patty.

💬

Increase PAR inventory levels for these items through the afternoon

💡

One fewer employee present for dinner than expected based on schedule, while maintaining expected SoS

💬

For future schedules, consider reducing scheduled labor for this shift, assuming similar forecasted demand

Speed of Service ⓘ

Drive ThruDine InCarry Out⬆

All Channels

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
5:50 -4%	7:21 14%	5:24 -8%	5:19 -6%	3:48 -33%	5:03 -3%

Dine In

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
7:12 -4%	6:30 14%	5:18 -8%	-- --	6:00 -33%	5:03 -3%

Carry Out

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
6:30 -4%	5:54 14%	7:00 -8%	7:54 -6%	6:40 -33%	5:03 -3%

Insights & Recommendations ⓘ

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DRIVE THRU during afternoon on Monday was 5.0 min, 28% slower than the average (4.0 min).

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Re-evaluate deployment and breaks schedules given low burger station coverage

Sales & Labor ⓘ

SPLHSalesHours⬆

Sales Per Labor Hour

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
\$167 14%	\$210 24%	\$104 -2%	\$107 -11%	\$196 5%	\$1047 4%

Labor Hours vs Schedule

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
313 hr 24%	295 hr 17%	266 hr 5%	360 hr 42%	200 hr -21%	1434 hr 14%

Sales vs Forecast

Breakfast	Lunch	Afternoon	Dinner	Late Night	Day Total
\$265 5%	\$965 281%	\$25 -90%	\$215 -15%	\$200 -21%	\$1670 32%

Insights & Recommendations ⓘ

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One fewer employee present for dinner than expected based on schedule, while maintaining expected SoS

💬

Consider if possible to reduce scheduled labor for this shift in the future, assuming similar forecasted demand

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A low number of PREMIUM ITEMS decreased sales for the late night shift (63.0% less than expected).

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Consider encouraging staff to recommend more PREMIUM ITEMS

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Staffing at breakfast was 4.2 hours higher than expected for breakfast

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Review your labor schedule for Monday breakfast next week